

Questions

Multiple Questions

1. Where is the Dental Program BAM located?
 - A. State Controller's Office website-under State and Local tab
 - B. CalPERS website- under Active Members tab
 - C. CalHR website- under State HR Professionals
 - D. Each dental carrier website

2. What is the latest revision of the STD. 692 Dental Enrollment form?
 - A. 2016
 - B. The latest revision is located in the Benefits Calculator
 - C. 2010
 - D. 2003

3. What documents must be attached when sending a dental appeal to CalHR?
 - A. Dental appeal letter with detailed information for the appeal
 - B. STD. 692 (may be multiple forms)
 - C. Ding Notice from SCO
 - D. All the above

4. Where is the dental comparison chart located?
 - A. In the latest Dental Handbook on CalHR website
 - B. Dental carrier websites
 - C. On the Open Enrollment toolkit
 - D. There is no dental comparison chart

5. Employee dental premiums are being deducted but the dental carrier has dropped employee and dependents from coverage. What is the next step to get dental coverage reinstated?
 - A. Complete a new STD.692 and send it to State Controller's Office for processing
 - B. Contact the dental carrier directly to reinstate coverage
 - C. Contact State Controller's Office- Benefit Unit to reinstate coverage
 - D. Complete a dental appeal letter with STD.692 and submit it to CalHR- Dental Program for review

6. When is the Permitting Event code 08 used for?
 - A. Enroll or change from prepaid to indemnity plan after required completion of restriction period
 - B. Enroll/delate dependents and change from prepaid to indemnity plan after required completion of restriction period
 - C. Open enrollment code to enroll dependents
 - D. Changing bargaining units

True/False Questions

7. Dual Coverage for CA state employees is acceptable as long as the employees work for different CA state agencies.
8. Employees who are hired to state service with a LT or TAU appointment may not use time served in those classes (no permanent break in service) to count towards meeting the 24-month restriction period and enroll at the time of hire if they have the necessary months of state service.
9. Permitting Event Code 40 is used when there is a change in bargaining unit or employee designation and new dental plan options are available or change required.
10. Employees enrolled in either Delta plan or SafeGuard who move from represented to excluded or excluded to represented will automatically have their dental benefit coverage level changed to either the Basic or Enhanced level of coverage